

**Press Release**

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**AIG General's Whistleblowing System Certified by Japan Consumer Affairs Agency**

**TOKYO, March,26, 2021**—AIG General Insurance Co., Ltd. (AIG General) today announced its whistleblowing system has been certified as a "Whistleblowing Compliance Management System" (WCMS) by Japan's Consumer Affairs Agency through the required "self-declaration of conformity" process on March,19 2021.

For the purpose of early detection and prevention of inappropriate actions (such as violation of applicable laws and regulations), AIG General operates internal and external whistleblowing hotlines that employees at all levels can use for direct consultation or to report information. As part of the established in-house whistle-blowing system, AIG General also ensures that employees are fully aware of the system through education on the subject.

Based on the level of employee understanding and awareness cultivated through these efforts, coupled with the goal of enhancing value for customers while further building their trust and confidence, an assessment of the internal whistleblowing system in place and conformity to the standards set by the governing body has resulted in AIG General achieving WCMS certification.

With compliance an essential management component, AIG General will continue to strive for early detection and prevention of any inappropriate actions through its internal reporting systems, while also further reinforcing a culture of integrity.

\*Under the WCMS Certification System, a business entity evaluates its own whistle-blowing system, and if it conforms to the certification standards based on the "Guidelines for Private Business Entities Regarding the Development and Operation of Whistle-Blowing Systems Based on the Whistleblower Protection Act" (Consumer Affairs Agency, December 9, 2016), the designated registration body will register the business entity with a declaration of self-conformity based on an application from the business entity itself. In addition, the company will be permitted to use the prescribed WCMS Certification mark.

**<About AIG>**

American International Group, Inc. (AIG) is a leading global insurance organization. AIG member companies provide a wide range of property casualty insurance, life insurance, retirement products, and other financial services to customers in approximately 80 countries and jurisdictions. These diverse offerings include products and services that help businesses and individuals protect their assets, manage risks and provide for retirement security. AIG common stock is listed on the New York Stock Exchange. For additional information, please visit our website at [www.AIG.com](http://www.AIG.com).