

**Press Release**

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**AIG General introduces
Novel Coronavirus (COVID-19) telephone health consultation
service for Corporate Association (Hojinkai) and Tax Payment
Association (Nozeikyokai) member companies nationwide**

TOKYO, April 3, 2020-- AIG General Insurance Co., Ltd. (AIG General), together with Daido Life Insurance Co., Ltd. (Daido Life), today announced the April 6 launch of a nationwide direct health consultation phone service for Corporate Association (Hojinkai) and Tax Payment Association (Nozeikyokai) member companies and their families who have questions and concerns about the Novel Coronavirus (COVID-19). The service will be available until June 30, 2020.

With the continuing spread of COVID-19, many people have voiced concerns about how to protect themselves and their families from infection. Such concerns include:

“I have to go outside, but I want to know what I should watch out for.”

“I went into a crowded area. Is that okay?”

“I want to know how I can prevent infection.”

In addition to these concerns, many owners and executives of small and medium-sized companies are responsible for managing COVID-19 employee-related risk.

In response to the situation and these concerns — and in light of growing uncertainty — AIG General and Daido Life are launching the “Novel Coronavirus (COVID-19) Direct Health Consultation Service.” This new service can be used by Hojinkai and Nozeikyokai member companies and their families nationwide.

Experienced registered nurses are available 24 hours a day, seven days a week, including weekends and holidays, for a variety of consultations about COVID-19 and can answer questions.

AIG General has been supporting corporate risk management together with Hojinkai and Nozeikyokai member companies across Japan and will continue to provide valuable products and services to customers as part of AIG General’s ACTIVE CARE program, which aims to help our customers prevent risks before they happen.

T-PEC policy (T-PEC is the provider of the above consultation service):

The Ministry of Health, Labour and Welfare (MHLW) has confirmed the policy for each prefectural government agency responsible for the supervision of public sanitation, and has been consulting on COVID-19 infections. If infection COVID-19 inspection is suspected, the Call Centers for Japanese Returnees and Potential Contact should be used. For general consultations about COVID-19, answers will be provided in accordance with the guidelines of the Ministry of Health, Labour and Welfare (MHLW) and the National Institute of Infectious Diseases (NIID) referring to COVID-19 and its route of infection and its incubation period, etc.

<About AIG>

American International Group, Inc. (AIG) is a leading global insurance organization. Building on 100 years of experience, today AIG member companies provide a wide range of property casualty insurance, life insurance, retirement products, and other financial services to customers in more than 80 countries and jurisdictions. These diverse offerings include products and services that help businesses and individuals protect their assets, manage risks and provide for retirement security. AIG common stock is listed on the New York Stock Exchange. For additional information, please visit our website at www.AIG.com.