

**Press Release**

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## AIG General acquires Resilience Certification for contribution to national resilience

**TOKYO, January 22, 2020**—AIG General Insurance Company (AIG General) has acquired certification as a contributor to national resilience (Resilience Certification) based on its proactive initiatives and ongoing social contributions related to business continuity in the event of a large-scale natural disaster.

As a general insurance company, business continuity initiatives are an extremely important management issue and AIG General continuously maintains industry-leading business continuity management systems. Furthermore, our strategic business concept, ACTIVE CARE, which leverages our technology and local and international expertise to support risk preparedness, aligns with the concept of the Resilience Certification, and was a key element in attaining this certification.

AIG General will continue to further improve its own business continuity management systems, while also offering new products and services that support the business continuity measures of its customers, including the many as well as small and medium sized enterprises who look to AIG General for its business continuity expertise.

### <Outline of Certification Registration>

Registration Number	J0000015
Registered Business	AIG General Insurance Company
Scope of Registration	Meets requirements for business continuity and social contribution as stated in the “Guidelines for the certification of organizations contributing to national resilience (revised July 2018)”
Date	November 30, 2019
Certifying body	Association For Resilience Japan
Resilience Certification Mark	 <small>レジリエンス認証        事業継続および社会貢献        認証登録番号 J0000015</small>

### <About the Resilience Certification>

The Resilience Certification is based on the guidelines for the certification of organizations that contribute to national resilience, published by the Cabinet Secretariat’s National Resilience Promotion Office. The certification is granted by the Association for Resilience Japan, an organization which conforms to the "requirements of certification organizations" specified in the abovementioned guidelines. The purpose of the certification is to promote business continuity not only in large corporations but also in small and medium sized enterprises, schools, and hospitals, etc., and to improve the resilience of society as a whole.

### <About AIG>

American International Group, Inc. (AIG) is a leading global insurance organization. Building on 100 years of experience, today AIG member companies provide a wide range of property casualty insurance, life insurance, retirement solutions, and other financial services to customers in more than 80 countries and jurisdictions. These diverse offerings include products and services that help businesses and individuals protect their assets, manage risks and provide for retirement security. AIG common stock is listed on the New York Stock Exchange.

**Reference: AIG General's initiatives related to business continuity**
**Main products and services that support the business continuity of small and medium sized enterprises**
**●Commercial Fire Insurance**

In addition to covering damage to business assets (buildings, equipment and furnishings, commodities and manufactured goods, etc.) caused by earthquakes, fires or other natural disasters, this plan also provides compensation for losses incurred due to business suspension and business continuation costs.

**●Domestic Logistics and Comprehensive Transport Insurance (Earthquake Insurance Special Contract option included)**

This plan covers damage to cargo caused by earthquakes, volcanic eruptions, and tsunamis.

**●Claims Promise**

In cases where a business location is affected by a disaster and the need for temporary financing to ensure business continuity is deemed urgent, policy holders can receive a partial advance payout equivalent to up to 50% of estimated losses in as little as one week.

**●BCP Training**

Business Continuity Plan (BCP) formulation and operation are explained in a way that is easy to understand, including the basic principles of BCP that will allow for business continuity in the event of an earthquake or other disaster.



BCP Earthquake Simulation Training

**●BCP Consulting**

AIG General advises customers on how to create a BCP or how to improve an existing BCP.

**●BCP Capital Required Simulations**

Participating companies can visualize the amount of capital necessary for business continuity in the event of a disaster.

**●BCP Diagnostic App**

Using BCP research data collected from about 6,000 SMEs, this app provides information about the solutions AIG General can provide to help businesses ensure that they have access to the necessary capital to ensure business continuity.

**Social contributions**
**●Tree Planting to Protect Lives Against Natural Disasters**

For every new Hojinkai/Nozeikyokai Business Guard corporate contract received, AIG General donates a monetary amount equivalent to one tree to the Public Interest Foundation Chunju-no-Mori Project, and also holds and sponsors tree planting festivals and carries out volunteer tree planting work.

AIG General employees volunteered at a tree planting event in Hannan City, Osaka on Sunday October 20, 2019.

