

AIG's measures to prevent the spread of COVID-19 (Updated on May 25)

Following the government's full lifting of the state of emergency in Tokyo, Kanagawa, Chiba, Saitama, and Hokkaido and other prefectures on May 25, Japan employees, including branches, service centers and contact centers employees, are continuing to operate in accordance with AIG's work-from-home guidelines until further notice.

We have made this decision out of an abundance of caution to help limit any further spread of COVID-19. We appreciate the understanding of our valued customers and stakeholders as we continue to provide them with service and support under these unprecedented circumstances.