

**Press Release**

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AIG General to launch Super Drive Guard Eye (SDG Eye), a smartphone-linked drive recorder service for corporate auto insurance policyholders

TOKYO, November 29, 2019—AIG General Insurance Company (AIG General) will launch Super Drive Guard Eye (SDG Eye), a new drive recorder service for corporate auto insurance policyholders, from December 1, 2019.

The Super Drive Guard (SDG) system was jointly developed with business alliance partner SMARTVALUE Co., Ltd. (Smartvalue), and has been offered as a telematics service for corporate auto insurance policyholders since April 2018. SDG is a service that helps companies address challenges associated with corporate vehicle fleets, including driver personnel management, accident reduction and risk management. The new SDG Eye service will be available to corporate policyholders who purchase one of Smartvalue's drive recorders specifically developed for AIG General. By using the drive recorder, policyholders can have their accident insurance claims processed more rapidly.

Previously, in order to use footage from a drive recorder for an accident insurance claim, the policyholder needed to mail the the SD card containing the footage to the insurance company. Using SDG Eye, the footage data can be uploaded to AIG General's data storage cloud via a smartphone, using the drive recorder's built-in Wi-Fi. By reducing the time required to send in the data, insurance payments can be processed quickly. In addition, the new system means there is zero risk of the data getting lost or delayed while being sent through the mail.

Six benefits of SDG Eye

- Policyholders will no longer need to send an SD card containing footage of an accident
- Since video data can be sent directly from a smartphone to AIG General's data storage cloud, the number of days required for accident assessment is reduced from 3-4 days to as little as 1 day
- There is no longer a risk of property loss associated with the postage of SD cards
- Regular formatting of the SD card for storing video data is no longer required, and the risk of data loss is reduced
- The drive recorder has a 3-year warranty, and will be replaced rather than repaired if found to be faulty
- The drive recorder has no monitor, helping to reduce the risk of failure

Looking ahead, AIG General will continue to build on advanced technology to offer ever more convenient and practical products and services to our customers.



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