



Press Release

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AIG General's New Web-Based Claims System for Accident Insurance Payouts Offers Additional Convenience and Faster Payout
PC or smartphone-based insurance claims service available
24 hours a day, 365 days a year

TOKYO, February 28, 2019— AIG General Insurance Company (AIG General) announced today that, beginning March 1, policyholders of school student accident insurance* will be able to make insurance claims using their computer or smartphone via AIG General's new web-based claims system.

To date, AIG General has not required medical certificates or other documents for claims up to JPY50,000 and policyholders have been able to complete their claim with just one phone call. The new web-based claims service will be available 24 hours a day, 365 days a year and will further extend the convenience of claims submission.

Launched in response to customers' changing lifestyles – such as a greater number of dual income households and parents who are part of the digital generation – the new service means that policyholders can submit insurance claims up to JPY100,000 via their computer or smartphone and receive a payout faster than ever before.

AIG General will continue to deliver simplified insurance based on its ACTIVE CARE business strategy, working to provide even better products and services to its customers.

*Child Comprehensive Insurance, Basic Personal Accident Insurance (Direct marketing)

<About AIG>

American International Group, Inc. (AIG) is a leading global insurance organization. Building on 100 years of experience, today AIG member companies provide a wide range of property casualty insurance, life insurance, retirement products, and other financial services to customers in more than 80 countries and jurisdictions. These diverse offerings include products and services that help businesses and individuals protect their assets, manage risks and provide for retirement security. AIG common stock is listed on the New York Stock Exchange.

In Japan, AIG companies such as AIG General Insurance Company, Ltd., American Home Assurance Company Ltd., JI Accident & Fire Insurance Co., Ltd., AIG Partners Co., Ltd. and Techmark Japan KK are providing their services.