

Press Release

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Revisions to Personal Information Protection Insurance rider ~ Maximum payout for coverage of expenses to investigate cyberattack losses increased to JPY15 million~

TOKYO, February 1, 2019— AIG General Insurance Company (AIG General) announced today that it will begin offering a new, revised* version of its Personal Information Protection Insurance (PIP) rider that covers the costs of investigating losses incurred as a result of cyberattack.

This rider provides compensation to businesses to cover the cost of digital forensics and other types of computer and server hard drive inspection occurring as part of the damage assessment and initial response to a cyberattack in which there is unauthorized disclosure of personal information. While AIG General began offering this PIP rider in 2012 (under the AIU name at the time) targeting mainly middle sized enterprises and small and medium-sized enterprises (SMEs), increasingly complex and large-scale cyberattacks now necessitate more costly digital forensics and customer's require faster decision making from security experts. In order to meet these needs, AIG General has revised the contract to eliminate copayments for policyholders and raise the maximum payout to JPY15 million.

[Rider features]

- (New) To better handle increasingly expensive digital forensics, the maximum payout for investigative costs has been increased to JPY15 million.
- (New) Copayments and deductibles for policyholders have been eliminated.
- In the event of a cyberattack, AIG General will notify a security consulting company in order to provide early-stage cyberattack response support.
- This rider also provides coverage in cases where a cyberattack is disclosed by a third-party, such as a security or credit card company.

With cyber risks changing every day, AIG General will continue using its globally accumulated expertise to offer new products and services that raise cyber risk awareness among its customers and help them take appropriate security measures to reduce or prevent damage.

*For insurance policies starting from April 1, 2019

<About AIG>

American International Group, Inc. (AIG) is a leading global insurance organization. Building on 100 years of experience, today AIG member companies provide a wide range of property casualty insurance, life insurance, retirement products, and other financial services to customers in more than 80 countries and jurisdictions. These diverse offerings include products and services that help businesses and individuals protect their assets, manage risks and provide for retirement security. AIG common stock is listed on the New York Stock Exchange.

In Japan, AIG companies such as AIG General Insurance Company, Ltd., American Home Assurance Company Ltd., JI Accident & Fire Insurance Co., Ltd., AIG Partners Co., Ltd. and Techmark Japan KK are providing their services.