

Press Release

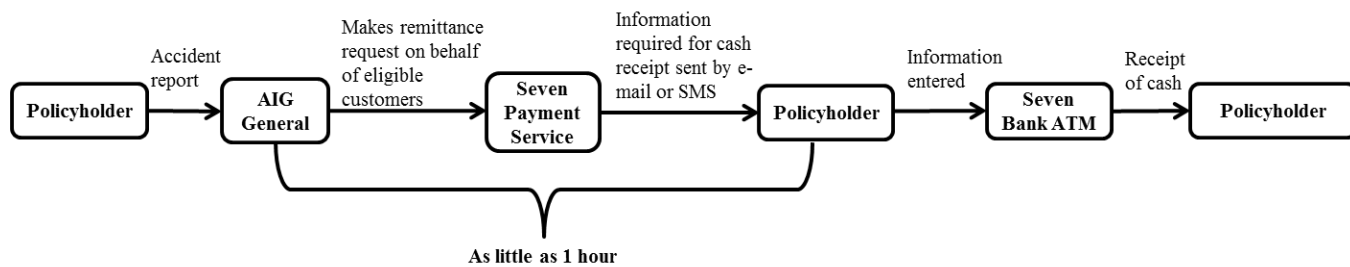
AIG General Introduces industry’s first Claims Receipt Service in Cash via Seven Bank ATMs with no Account Required

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TOKYO, October 29, 2018— AIG General Insurance Company (AIG General) announced today it would be introducing the industry’s first Claims Receipt Service, allowing policyholders to receive a partial insurance payout in cash at Seven Bank ATMs starting as soon as December.

By entering information ^{*1} received via e-mail or SMS from the Seven Payment Service into a Seven Bank ATM, policyholders can receive a partial insurance payout of up to JPY 100,000 at any time, 24 hours a day, 365 days a year^{*2}. Once AIG General has determined a policyholder to be eligible for a payout, customers who want to use this service can receive a cash payment in as little as one hour after making a payment request^{*3}. This service is targeted at personal fire insurance policyholders. Because a bank account is not necessary, policyholders who lose their cash card or bank book due to a fire or natural disaster will still be able to receive the money they urgently need to safeguard their livelihood.

The payment process, from accident to receipt of cash:



AIG General will continue using its globally accumulated expertise to offer new products and services that provide even greater value to its customers and to safeguard them in the event of an emergency by supporting stronger risk reduction.

*1 Service partner code, confirmation number.
 *2 Currently, payments can only be received in multiples of JPY 10,000.
 *3 This service is not a guarantee that such payments will be available in all cases.

<About AIG>
 American International Group, Inc. (AIG) is a leading global insurance organization. Founded in 1919, today AIG member companies provide a wide range of property casualty insurance, life insurance, retirement products, and other financial services to customers in more than 80 countries and jurisdictions. These diverse offerings include products and services that help businesses and individuals protect their assets, manage risks and provide for retirement security. AIG common stock is listed on the New York Stock Exchange and the Tokyo Stock Exchange. In Japan, AIG companies such as AIG General Insurance Company, Ltd., American Home Assurance Company Ltd., JI Accident & Fire Insurance Co., Ltd., AIG Partners Co., Ltd. and Techmark Japan KK are providing their services.